



## BERGHAUS NAGENS

### Information sheet for your reservation

#### Reservation confirmation

Your deposit of CHF 100.00 will serve as confirmation of your reservation. Please note that your credit card will be automatically charged at the time of booking.

#### Cancellation charges

Up to 30 days before your arrival	Admin fee of CHF 50.00 per person
7 to 29 days before your arrival	50% of the total amount
6 or fewer days before your arrival	100% of the total amount

**Berghaus Nagens reserves the right to make use of unoccupied beds at its discretion. However, this does not entitle guests to ask for a reduction in price.**

#### Payment of the final balance

The hotel bill will be payable at the reception on the day of your departure. We accept payment in cash or by Visa, Mastercard / Eurocard, American Express, Postcard and EC Direct payments. We can also issue an invoice in exceptional circumstances (albeit only by prior arrangement). This will be payable net within 10 days. Late payments will be subject to default interest of 10%. N.B. Group reservations or more rooms under the same name must also be paid for as a group. In other words, only one bill will be issued for the total amount.

#### Car park

All our guests who travel here by car are required to use the car park.

Parking fees per car	
Per night	CHF 15.00
Weekly rate (7 nights)	CHF 105.00

#### Sauna

There is a bio sauna and a Finnish sauna available for guests to use.

#### Charges

Per person per day	CHF 10.00
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#### Lift tickets

Lift tickets can be picked up from and paid at the ticket office at the base station. Please show your reservation confirmation when you collect your lift ticket. The journey up the mountain is free of charge on the day of your arrival between 3 and 3:30 pm (close of business). The lift tickets are issued to a KeyCard.

#### One-off costs per ticket

KeyCard	CHF 5.00
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#### Check-in/Check-out

Please check in at Berghaus Nagens' reception desk (opening hours: 8:30 am to 10:30 am and 2 pm to 4:30 pm). In the case of groups, you simply need to provide a list of group members with the following details: Last name, first name, date of birth, occupation, country/state, city and street. The rooms will be ready to occupy from 3 pm on the date of your arrival. The rooms will be available until 10 am on the day of your departure. Your luggage can be stored in an unsupervised room.

#### How to get here

Berghaus Nagens is accessible from Flims. The cable car will take you directly from there to your accommodation. When planning your arrival, bear in mind that the cable car only runs from 8:30 am to 3:30 pm. The cable car is free to ride from 3 pm on the date of your arrival provided you are in possession of a lift ticket for the following day. Later arrivals are possible on request, albeit at a cost of CHF 400-800 per trip.

#### Transport of luggage

Every guest is responsible for the transport of their own luggage.

#### Meals

Breakfast is served in the "Stiva Flem" self-service restaurant between 8 and 9:30 am; evening meals will be served in the "Stiva Falera" at around 6:30 pm.



## BERGHAUS NAGENS

### **Own food/drink**

Please do not consume food and drinks which you have brought along with you in our restaurants, bars, lounges and corridors.

### **Valuables and money**

Safe deposit boxes are available at an extra charge. We do not assume any liability for damage to, loss or theft of your personal items.

### **Prices**

Our prices are quoted inclusive of duties, taxes and service.

### **Internet**

WLAN in the house bar.

As of November 30th, 2011