

Information sheet for your reservation

Reservation confirmation

Please transfer the deposit by the date shown

Payment options

Payment can be made by any of the following options. Please quote your reservation number when making your payment.

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| Payments in CHF: | |
| Bank: | UBS AG, St. Gallen |
| IBAN: | CH67 0025 4254 6443 8701E |
| SWIFT/BIC: | UBSWCHZH80A |
| Account Name: | Weisse Arena Gastro AG |
| Payments in Euro: | |
| Current exchange rate | 1 Euro = daily exchange rate of the Weisse Arena Group |
| Bank: | UBS Deutschland AG |
| IBAN: | DE72502200852543551014 |
| SWIFT/BIC: | SMHBDEFFXXX |
| Account Name: | Weisse Arena Gastro AG |
| Credit card: | |
| Advise us of your credit card number and expiry date and we will charge the deposit to your card. We accept Visa and Mastercard. | |

Cancellation charges

| | |
|-------------------------------------|-------------------------------------|
| Up to 30 days before your arrival | Service fee of CHF 50.00 per person |
| 7 to 29 days before your arrival | 50% of the total amount |
| 6 or fewer days before your arrival | 100% of the total amount |

Berghaus Nagens reserves the right to make use of unoccupied beds at its discretion. However, this does not entitle guests to ask for a reduction in price.

Car park

All our guests who travel here by car are required to use the car park.

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|-----------------------|------------|
| Parking fees per car | |
| Per night | CHF 15.00 |
| Weekly rates (7 days) | CHF 105.00 |

Sauna

There is a bio sauna and a Finnish sauna available for guests to use by prior arrangement.

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| Charges | |
| Per person per day | CHF 10.00 |

Lift tickets

Lift tickets can be picked up from the ticket office at the base station. Please show your reservation confirmation when you collect your lift ticket. The lift tickets are issued to a KeyCard.

For arrivals before 3pm a special lift ticket must be purchased. The special lift ticket is to buy and pay directly at the ticket office at the base station.

| | | |
|----------------------------|----------------------------|----------------------------|
| Prices | 18.12.15 – 28.03.16 | 28.11.15 – 17.12.15 |
| | | 29.03.16 – 10.04.16 |
| adults | CHF 50.00 | CHF 40.00 |
| teenagers/ children | CHF 25.00 | CHF 20.00 |

Key Cards CHF 5.00 per ticket

Check-in/Check-out

Please check in at Berghaus Nagens reception desk (opening hours: 8.30 am to 10.30 am and 2 pm to 4.30 pm). For group check in simply provide a list of group members with the following details: Last name, first name, date of birth, country/state, city and street. The rooms will be ready at the latest from 3 pm on arrival day. The rooms will be available until 10 am on the day of your departure. Your luggage can be stored in an unsupervised room.

How to get here

Berghaus Nagens is accessible from Flims. The Arena Express gondola will take you directly from there to your accommodation. When planning your arrival, bear in mind that the running hours are from 8:30 am to 3:30 pm. The cable car is free to ride from 3 pm on the date of your arrival provided you are in possession of a lift ticket for the following day/s. Later arrivals are possible on request, albeit at a cost of CHF 400.00 – 800.00 per trip.

Transport of luggage

Every guest is responsible for the transport of their own luggage. On the departure day you can leave your luggage at the cable car station and pick it up at the valley station until 4.30pm.

Meals

The breakfast buffet is in the "Stiva Flem" self-service restaurant between 7.30 and 9.30 am; evening meals will be served in the "Stiva Falera" on time at 6.30 pm.

Own food/drink

Please do not consume food and drinks which you have brought along with you in our restaurants, bars, lounges and corridors.

Valuables and money

Safe deposit boxes are available. We do not assume any liability for damage to, loss or theft of your personal items.

Prices

Our prices are quoted inclusive of duties, taxes and service.

Internet

Free WLAN is available at the house bar.

Slopes

It is prohibited and illegal to use the slopes between 4.30pm – 08.30am. There is a danger of avalanches and winches on the slopes.

4 of June 2015